

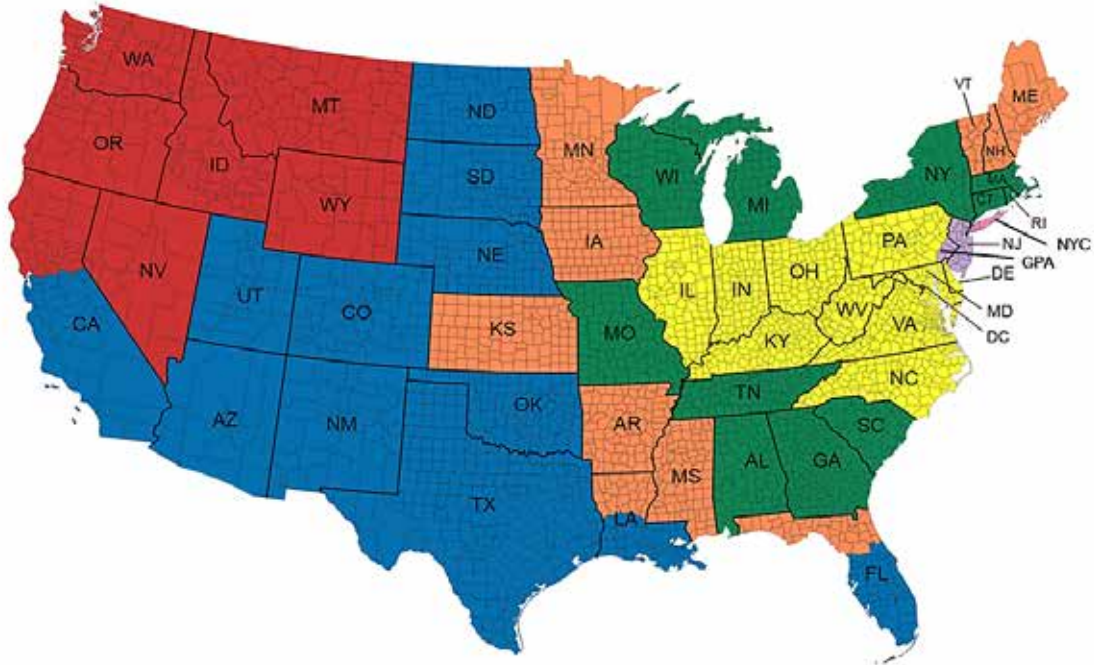


shipping guide

United States of America

attributes USA

Residential delivery (LTL): **\$100** | Limited Access Location Fee: **\$75** | Lift Gate Fee: **\$50**



ZONE 1

Minimum \$1,250

\$1,250 - \$2,499 @ 15%
\$2,500 - \$4,999 @ 10%
\$5,000 + @ 8%

NJ & GPA

Minimum \$750

\$750 - \$2,499 @ 15%
\$2,500 + Free Shipping
(excludes delivery attributes)

ZONE 2

Minimum \$1,250

\$1,250 - \$2,499 @ 17%
\$2,500 - \$4,999 @ 13%
\$5,000 + @ 10%

NYC

Minimum \$1,250

\$1,250 - \$2,499 @ 20%
\$2,500 + Free Shipping
(excludes delivery attributes)

ZONE 3

Minimum \$1,250

\$1,250 - \$2,499 @ 18%
\$2,500 - \$4,999 @ 15%
\$5,000 + @ 13%

ZONE 4

Minimum \$2,000

\$2,000 - \$2,499 @ 20%
\$2,500 - \$4,999 @ 17%
\$5,000 + @ 13%

ZONE 5

Minimum \$2,000

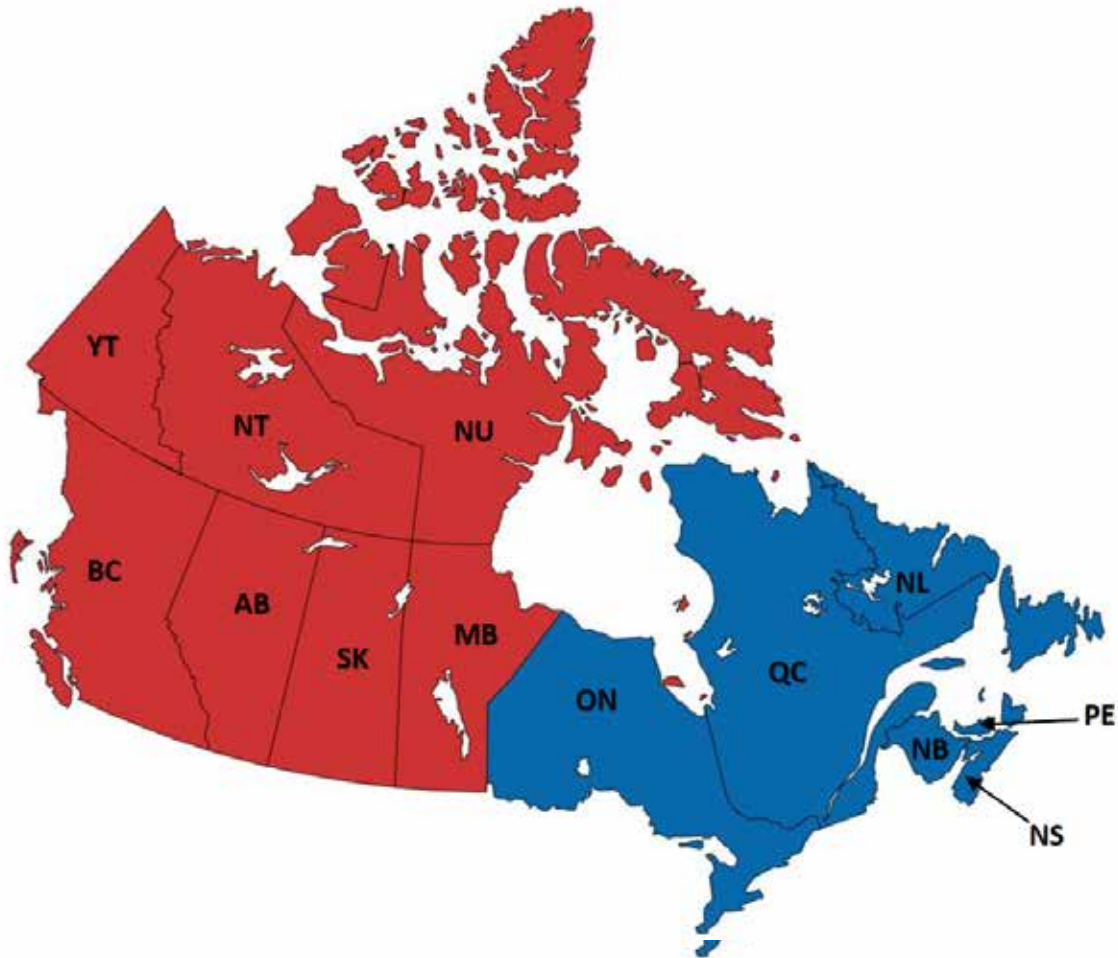
\$2,000 - \$2,499 @ 25%
\$2,500 - \$4,999 @ 20%
\$5,000 + @ 16%

Customer Pickups

Minimum \$ 450

attributes Canada

Residential delivery (LTL): **\$100** | Limited Access Location Fee: **\$75** | Lift Gate Fee: **\$50**



ZONE 4

Minimum \$2,000

\$2,000 - \$2,499 @ 20%

\$2,500 - \$4,999 @ 17%

\$5,000 + @ 13%

ZONE 5

Minimum \$2,000

\$2,000 - \$2,499 @ 25%

\$2,500 - \$4,999 @ 20%

\$5,000 + @ 16%

Customer Pickups

Minimum \$ 450

this structure applies to the following order types:

- All orders sent from our Pennsauken Township, NJ warehouse
- Shipping to a destination within the lower 48 states (shipments to Hawaii, Alaska, and other countries will be shipped at the actual rate or to your freight forwarder within the lower 48 states)
- Backorders will be shipped at the same rate of the initial order if they are able to be palletized. Smaller shipments will be capped at a higher tier
- The shipping rates apply to LTL shipments only
- The shipping rates for small Parcel, FTL (full Truck Loads) and Full Containers (rail or Ocean) will be shipped at the actual rate
- Free shipping only applies to trade show and marketing promotions or orders void of standardized discounts

pickup orders

Customers are also welcome to pick up orders at our warehouse in Pennsauken Township, NJ, by appointment made at least 24 hours in advance. Our pickup directions are as seen below:

Address: 75 Twinbridge Drive, STE H
Pennsauken Township, NJ 08110

1. Spring/Summer Pickup Hours are 9am - 3pm
2. Fall/Winter pickup hours 9:30am-4pm
3. Closed 12 - 1pm for lunch
4. Once your appointment is confirmed, you can check in with the front desk and you will be directed to the loading dock

shipping below minimum

As a wholesale company we only ship palletized orders via freight carriers.

As per our shipping guide, your minimum order is \$1,250 or \$2,000. If your order does **not** meet the minimum, we will apply handling fee to your order.

If you are on net terms, we will begin to prepare your order immediately and if you are on pre pay terms, we will process your order as soon as we receive your payment. Once we begin to process your order in our warehouse , your order cannot be cancelled and you are then responsible for your confirmed shipping costs. Any cancellation will result in a 50% restocking fee. Once we confirm your shipping costs to you, your secondary payment is due within 24 hours.

drop shipping (limited)

Pottery Pots USA will drop ship orders according to instructions on your purchase order. There is an additional \$25 drop ship fee per order added to your order's final total costs.

attribute and additional charges

Shipping companies charge for extra services outside of their normal rate schedule. If a customer requests additional services, or the shipping company deems it necessary, we will pass on these extra shipping costs, according the following fees:

- Drop Ship Fee (UPS Ground and LTL) (Limited) Minimum (added to order total): \$25
- Residential Delivery (LTL): \$100
- Non-Standard/oversize (greater than 48"x40") Pallet Fee: Actual Rate Shipping Costs Applied
- Limited Access Location Fee: \$75
- Lift Gate Fee: \$50

shipping glossary

Attribute Charges: Charges for extra shipping or delivery services.

Capped Freight Tiers: This is the percentage of freight you will pay based upon the value of your order.

FOB (Freight on Board): The responsibility for freight charges begin at location following.

Lift gate: Specialized equipment on the rear of a truck that brings the palletized shipment to street level. If your delivery address does not have a forklift or loading dock, this is deemed necessary.

Limited Access Fee: A charge levied by the shipping company, at their discretion due to the extra effort required to make the delivery. Such locations include camps, places of worship, educational institutions, construction sites, temporary events, storage units, locations requiring security inspections, schools, islands, businesses, rural locations, farms, and more.

LTL (Less Than Truckload): A palletized shipment transported by truck.

(F)TL (Full) (Truckload): A palletized shipment that contains 8+ pallets

Minimum: This is the minimum order subtotal value for your zone/state, please see "Shipping Below Minimum" for more information on shipping orders that do not reach your minimum

pottery **pots**

